

## RESPONSIBILITIES OF THE DIFFERENT TIERS OF LOCAL GOVERNMENT

The Parish Clerk receives multiple inquiries each week regarding different issues around the village. Many of these issues are not within the remit of the Parish Council to rectify so the clerk is unable to directly action these and has to refer them on. The process for reporting issues we follow is no different than if a resident of the village was to report it themselves. In terms of getting action taken it is better if a number of people report the same thing rather than just coming from the Parish Council.

We thought it would be helpful for residents to outline what each council (Parish, Borough and County) is responsible for so that residents can directly report issues to the appropriate authority. The table below lists the responsibilities and provides both the web site address and contact telephone number so that residents can make direct contact.

It would be appreciated if you could take note of who is responsible for what problem and make direct contact rather than reporting everything to the Parish Clerk. The Parish Council will be happy to take on issues that we are directly responsible for.

Thank you for your co-operation.

Type of problem	Oakley & Deane Parish Council	Basingstoke and Deane Borough Council	Hampshire County Council
Litter and waste	Litter collection along the main streets and in play areas and sports grounds	Weekly refuse collection, fortnightly recycling, garden waste and fly-tipping	Household Waste Recycling Centre – Wade Road, Basingstoke
Planning	Planning applications – review, comment and involve residents. Advisory role only.	Consider all applications and approve or refuse plans. Act on violations of Planning Approvals.	Long term planning for infrastructure, including schools and roads
Sports ground maintenance	Maintenance of Newfound and Peter Houseman Grounds		
Play area maintenance	Maintenance of Upper Farm Road and Avon Road Play Areas and Beach Park	Maintenance of St Johns Road, Kennett Way and Lightsfield Play Areas	
Speeding, parking and potholes	Local Speedwatch	Parking	Speed limits and potholes in roads
Churchyard	St Leonards Churchyard - general maintenance		
Burial ground	Burial Ground – arranging burials as a Burial Authority and maintenance.		
Nuisance		Nuisance – noise and pollution i.e. persistent bonfires	Nuisance – cold or suspicious callers.
Grass cutting		Cutting grass verges and open spaces in the village	Cutting grass verge along B3400
Flooding			Flooding and drainage
Footpaths and fallen trees			Footpaths, fallen trees on roads

### Contact details:

Telephone	01256 780886	01256 844844	0300 555 1375
Website		<a href="http://www.basingstoke.gov.uk">www.basingstoke.gov.uk</a>	<a href="http://www.hants.gov.uk">www.hants.gov.uk</a>