



Spot a Problem? Here you can find out where it should be reported.

Residents can report issues directly to local tiers of government. Below shows who is responsible for issues you might come across.

Please take a look and make direct contact if the need arises. However, if you need assistance, please do contact the Parish Council. Thank you.

Burial Grounds & Churchyard

Arranging burials as a Burial Authority & maintenance of the open burial ground next to St Leonard's & general maintenance of St Leonard's Churchyard.

clerk@oakleydeane-pc.gov.uk

01256 780886 / 07983 500372

To arrange services, contact St Leonard's Church

01256 782724

office@oww.church

Flooding

Report any flooding of drainage problems to Hampshire County Council

www.hants.gov.uk/transport/roadmaintenance/roadproblems/flooding

0300 555 1388 / If urgent - outside of office hours: 101

Grass Cutting

Oakley & Deane Parish Council

Grass cuts at Peter Houseman, Newfound, Burial Ground, St Leonard's Churchyard and the triangle of grass off the B3400/Rectory Rd.

clerk@oakleydeane-pc.gov.uk

01256 780886 / 07983 500372

Basingstoke & Deane Borough Council

Grass verges & open spaces in the village

www.basingstoke.gov.uk/grounds-maintenance

01256 844844

Hampshire County Council

Grass verge along the B3400

www.hants.gov.uk/transport/roadmaintenance/grasscutting

0300 555 1389

Litter & Waste

Oakley & Deane Parish Council

Litter collection along the main streets & in play areas/sports grounds

clerk@oakleydeane-pc.gov.uk

01256 780886 / 07983 500372

Basingstoke & Deane Borough Council

Weekly refuse collection, fortnightly recycling, garden waste & fly tipping

www.basingstoke.gov.uk/bins

www.basingstoke.gov.uk/flytipping

01256 844844

Hampshire County Council

Household Waste Recycling Centre – Wade Road, Basingstoke

www.hants.gov.uk/wasteandrecycling/recyclingcentres/hwrcfinder/Basingstoke

recycling@hants.gov.uk

0300 555 1389

Nuisance

Basingstoke & Deane Borough Council

Noise & persistent pollution

www.basingstoke.gov.uk/environmentalhealth

01256 844844

Hampshire County Council

Cold & suspicious callers

<https://www.hants.gov.uk/business/tradingstandards/aboutus/contactus>

Citizens Advice Consumer Helpline 0808 223 1133

Planning

Oakley & Deane Parish Council

Planning applications – review, comment & involve residents. Consultee role only. The Planning Committee meet 1st & 3rd Thursday of each month.

deputyclerk@oakleydeane-pc.gov.uk

07951 415229

Basingstoke & Deane Borough Council

Consider all application & grant or refuse plans. Acts on violations of Planning approvals

www.planning.basingstoke.gov.uk/online-applications/

01256 844844

Hampshire County Council

Long term planning for infrastructure, including schools and roads

www.hants.gov.uk/landplanningandenvironment

0300 555 1389

Sharps/Healthcare Waste Collection

Basingstoke & Deane Borough Council

Free service to collect clinical waste and sharp instruments and dispose of these safely.

www.basingstoke.gov.uk/clinical-waste

01256 844844

Sports Ground Maintenance

Oakley & Deane Parish Council

Newfound & Peter Houseman

clerk@oakleydeane-pc.gov.uk

01256 780886 / 07983 500372

Play Area Maintenance

Oakley & Deane Parish Council

Play areas:

Upper Farm Road

Avon Road

Beach Park

clerk@oakleydeane-pc.gov.uk

01256 780886 / 07983 500372

Basingstoke & Deane Borough Council

St Johns Road

Kennet Way

Lightsfield

www.basingstoke.gov.uk/playareas

01256 844844

Speeding, parking & potholes

Oakley & Deane Parish Council

Speed watch devices in Oakley

clerk@oakleydeane-pc.gov.uk

01256 780886 / 07983 500372

Basingstoke & Deane Borough Council

General parking

www.basingstoke.gov.uk/parking

01256 844844

Hampshire County Council

Speed limits & potholes in roads

www.hants.gov.uk/transport/roadmaintenance/roadproblems/potholes

<https://www.hants.gov.uk/transport/roadsafety>

0300 555 1388

If urgent - outside of office hours: 101

Hampshire Constabulary

Nuisance parking and abandoned vehicles

www.hampshire.police.uk/advice/advice-and-information/asb/asb/antisocial-behaviour/nuisance-parking/

Trees

Oakley & Deane Parish Council

Trees in Parish run play areas (Upper Farm Road, Avon Road, Beach Park) and sports grounds (Peter Houseman & Newfound).

clerk@oakleydeane-pc.gov.uk

01256 780886 / 07983 500372

Basingstoke & Deane Borough Council

Council owned trees overhanging property and trees with a Tree Preservation Order (TPO)

www.basingstoke.gov.uk/trees

01256 844844

Hampshire County Council

Footpaths & fallen trees on roads

www.hants.gov.uk/transport/roadmaintenance/roadproblems/treehedge

0300 555 1388

If urgent - outside of office hours: 101