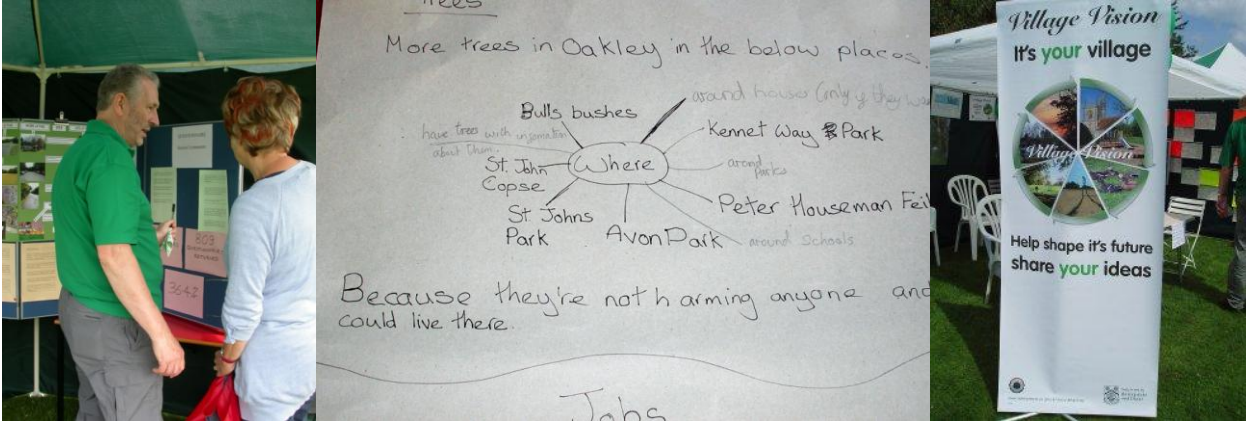


Parish Plan

Village Vision - 2010 Consultation Results



Village Vision consultation at Oakley Show 2010

The final consultation activity produced responses from 759 households, all of which have been anonymously analysed. The information provided was used to draw up a profile of the community.

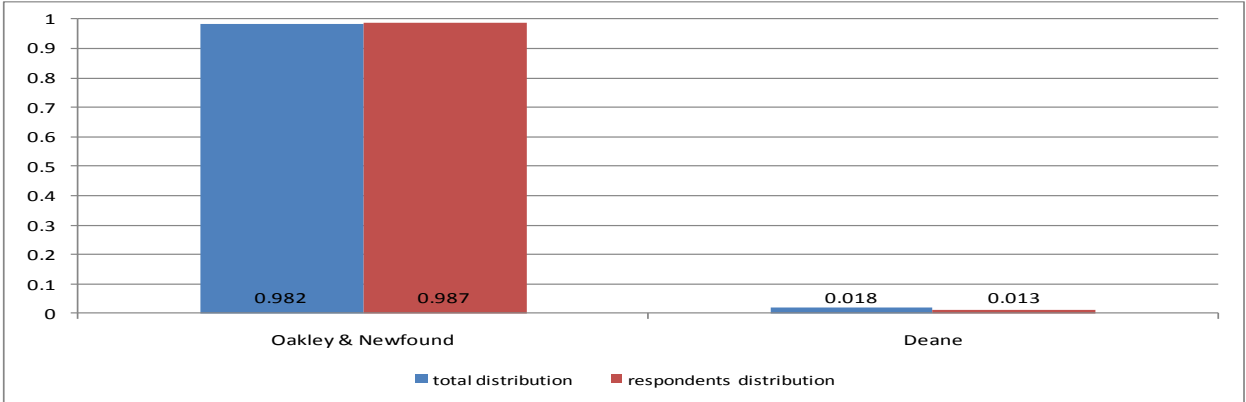


Figure 1 Households and respondents' distribution

Of the total respondents, 724 are located in Oakley, 25 in Newfound, and 9 in Deane. The distribution of this population is well aligned with the distribution of all the households that exist in the Parish. This is evidenced by the information presented in Figure 1, in which both distributions are compared. The figure shows that the households and respondent-households are distributed in almost the same proportions across the three geographical areas that are part of the Parish. In addition to this, the random nature of the information collection procedure is sufficient to confirm that the results derived from the analysis of the questionnaire described herein is a reliable representation of the Parish's population as a whole.

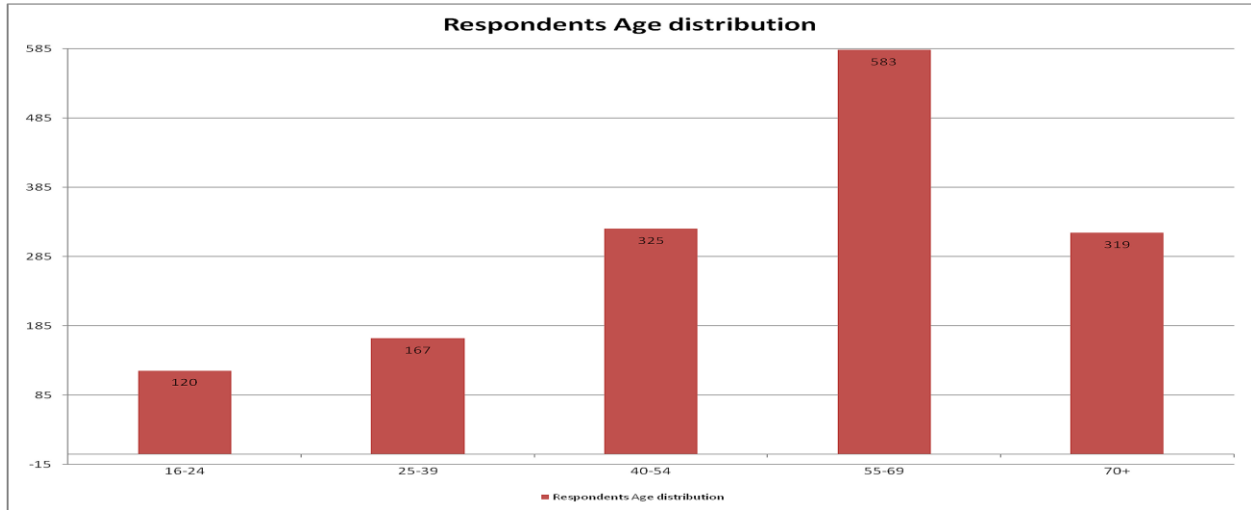


Figure 2 Respondents’ age group distribution

Of the 1514 people who responded to the questionnaire, 120 are in the 16-24 age group, 167 in the 25-39 age group, 325 in the 40-54 age group, 583 in the 55-69 age group, and 319 in the 70+ age group. This means that 40% of the population is under 40, 40% is between 40-69, and 21% is over 70. This indicates that our community is rather older than the UK average. The distribution of the respondents’ age groups is presented in Figure 2.

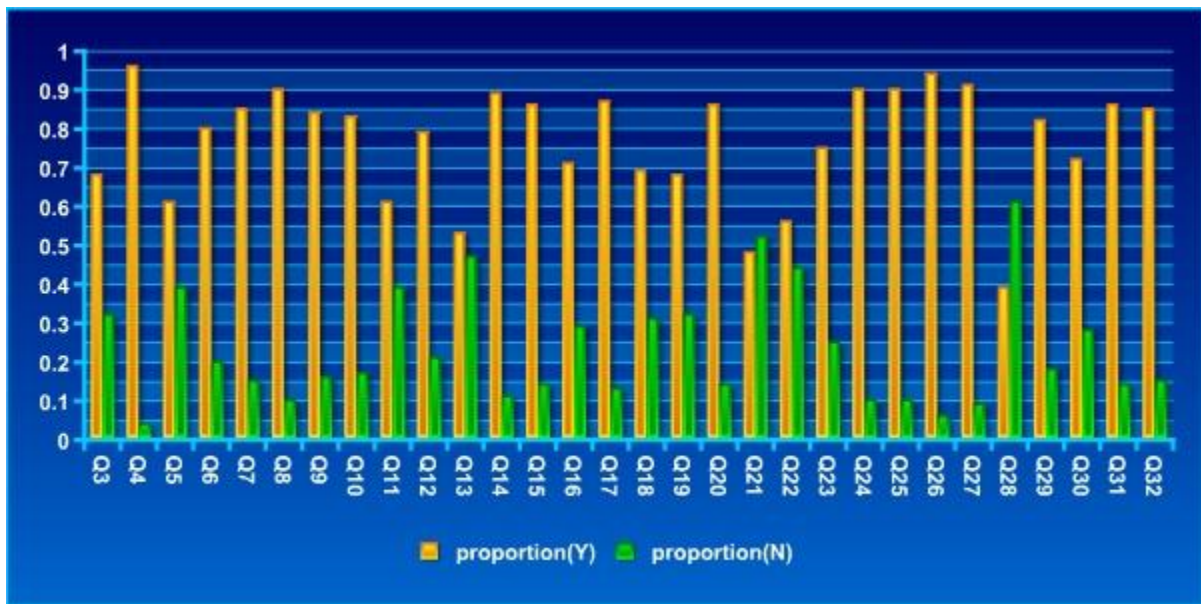


Figure 3 Distribution of responses to questionnaire

The bar chart in Figure 3 shows the distribution of all the responses that were collated. All the questions were expressed in a simple YES/NO format, and the population was required in each case to indicate whether or not they were satisfied with the availability of the particular matter referred to in the question.

This chart presents a quick broad view of the overall satisfaction of the community with regards to the current state of the Parish. In the graph the YES answers are represented in yellow, and the NO in green.

The labels on the X-axis are the labels used to identify each of the questions included in the questionnaire. A detail description of each one with its accompanying question is included in Table 1 of the Appendix. Questions in the group Q3-Q11 all correspond to the services available in the Parish. Q12-Q21 queried the community on traffic and transport matters. The group of questions Q22-Q32 covered the environmental aspects of the Parish.

The distribution of the YES/NO responses shown in Figure 3 indicates that most respondents are fairly satisfied with the provision of services in the area (Q3-Q11). The highest levels of satisfaction were recorded for the Village Post Office (Q4) and for the current activities carried out to preserve trees and wildlife habitats in the Parish (Q26).

Questions which demonstrated the highest level of dissatisfaction from the Parish residents include:

- Pack Lane crossroads
- The appearance and maintenance of Rectory Road Pond
- The eating/drinking establishments currently available in the Parish
- The management of the flow and speed of traffic through the Parish



Figure 4 Photographic evidence of parishioners' main concerns

Analysed in age categories, data showed that those in the 16-24 and 40-54 age groups were most satisfied with the Oakley Village Pond. The Post Office Services were highly rated by all age groups from 25 to 70+.

Similarly, all age groups from 16 to 70+ were dissatisfied with the changes at Pack Lane cross roads and the state of the Rectory Road pond. All age groups from 16 to 54 expressed high levels of dissatisfaction with the eating/drinking options locally available. Those over 55 were least satisfied with the management of the flow and speed of traffic, and the maintenance of roads and paths in the Parish.

Availability of local Services

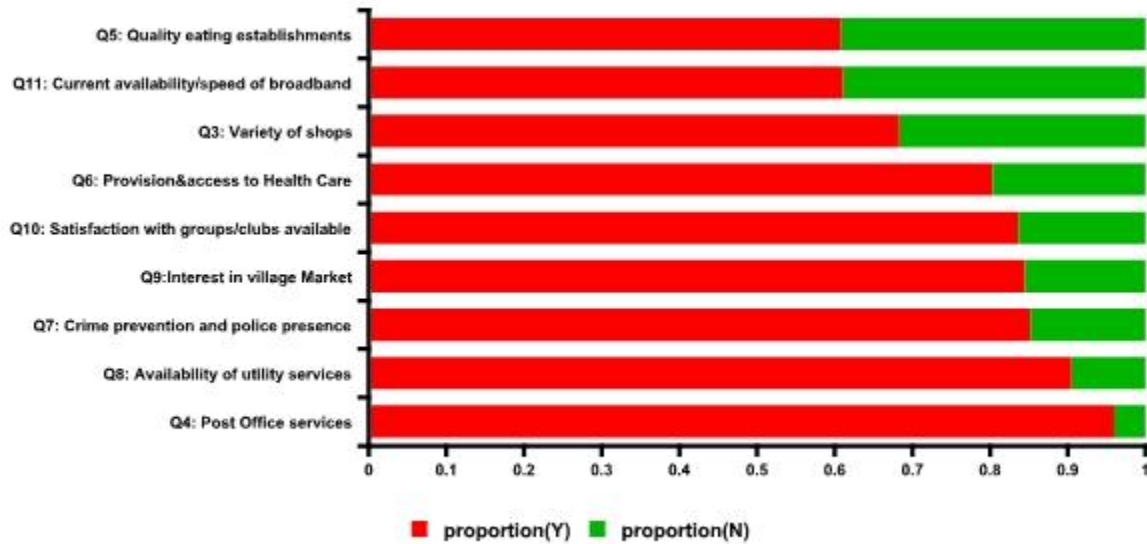


Figure 5 Distribution of the YES/NO response for Services

Facilities are limited in the community; however those establishments that provide services in the Parish are generally highly valued, as demonstrated by the fact that the highest level of satisfaction was achieved by the Post Office (96%).



There is also an overall high level of satisfaction with the provision of the utility services (90%) although a number of concerns (10%) were raised with regard to the absence of adequate sewerage and gas services for the households located in the Pardown area.

There is little visible presence of the local Police.

The Police are hard to get hold of or too busy

The Parish is considered to provide a relatively safe and peaceful environment. 85% of respondents felt that there is an adequate level of crime prevention and police presence. Nevertheless, there were a

number of concerns raised worth noting as, in particular, 15% of the respondents expressed dissatisfaction with low level of police presence in the area.

Many of the respondents (32%) articulated dissatisfaction with the variety of shops that are available to the community. A number of them recommended a greengrocer as a welcoming addition to the current selection of shops running in the Parish. This particular proposal is further supported by the high level of interest in the idea of deploying a regular village market for the community (84%). Other suggestions mentioned the need for a hardware DIY shop. A bakery would also be a welcome addition. There is a general perception that there is a need for a greater choice of shopping facilities and a few comments referred to the lack of competition that currently exists.

Limited availability and little investment

Would like a local Bakery, DIY, and Greengrocer

Over 40% of respondents expressed concern about the poor quality and performance of the broadband service that is available to the community.

The availability and quality of the eating/drinking establishments in the Parish also raised a fair number of comments. The overall level of satisfaction stands at 61%, but at the same time a number of comments expressed dissatisfaction with the services currently available (39%), particularly the poor level of choice, and the absence of a reasonable take-away facility in the area.

A number of clubs and groups run in the Parish: 10 cater for children, 21 are organised around a particular skill, and 19 different sports clubs are currently running. The benefits of these groups are enjoyed by a large number of community members, as 83% of the respondents expressed satisfaction with the availability and diversity of local groups/clubs. Nevertheless, it is worth noting that 17% of the respondents expressed dissatisfaction, most of it related to the absence of knowledge regarding the clubs/groups that are currently running.

Several members of the community (20%) expressed dissatisfaction with the current provision and access to health care in the Parish. There were a number of comments regarding the inadequacy of the number of appointments currently available in the Oakley Surgery. As a substantial number of residents are retired and elderly there is greater need for a local Health Centre given the difficulties that people generally find in getting out and about as they become frailer. Concern was also expressed by younger members of the community, as the absence of pre-natal and post-natal care in Oakley was noted in the comments raised on this item of the questionnaire.

Shouldn't have to go to Overton

Difficult to get same day appointments

More hours in the Oakley Surgery are needed

Traffic and Transport

Of all the issues addressed in the Village Vision questionnaire and on the different consultation activities that were carried out throughout the last 18 months, traffic and the problems it causes raised the highest number of comments, and strong feelings amongst the community. The bar chart in Figure 7 shows the distribution of the responses received on the different aspects of Transport and Traffic that were raised in the questionnaire. The purple bars represent the “NO” responses. The blue bars correspond to the “YES” responses.



Figure 6 Oakley lane and Pack lane crossroads

52% of respondents expressed dissatisfaction with the current arrangements of the Pack Lane/Oakley Lane crossroads. It is worth noting that this is the question in the questionnaire that has a higher number of negative responses than positive ones. Many comments were included in this section, the most popular suggesting the need for installing traffic lights and/or a proper roundabout, instead of wasting money with the recurrent surface works that are currently carried out.

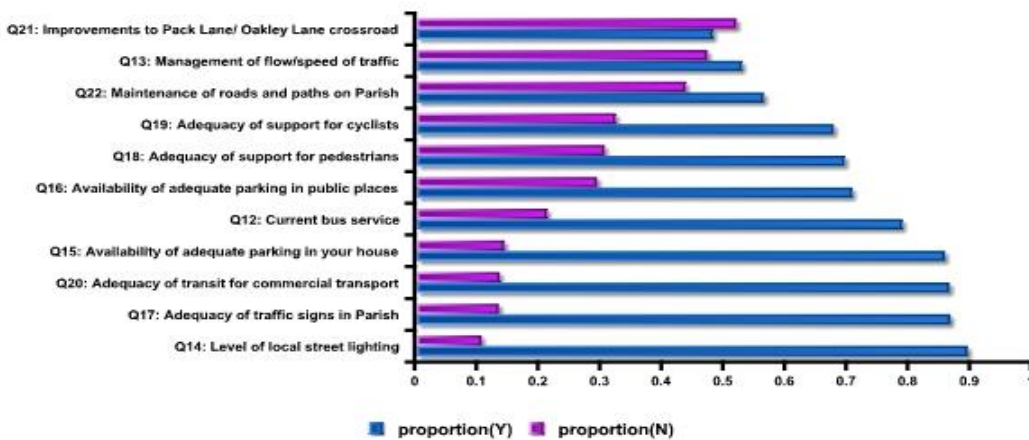


Figure 7 Transport and traffic section responses

The management of the flow/speed of traffic in the Parish is also a matter of concern for a large number of respondents, 47% of whom indicated that the current regulations are inadequate and ineffective. The violations of the 30 miles speed limit, in various areas of the Parish, i.e. Newfound, St Johns Road, Oakley Lane, were regular comments throughout the responses received.

Police are not really enforcing 30 mph in Newfound

Although 56% of the responses expressed satisfaction with the general maintenance of the roads and footpaths in the Parish, a whopping 44% of the community expressed dissatisfaction. Numerous potholes are a regular occurrence, limited pavements on the B3400, the absence of adequate pedestrian crossings, overgrown trees and hedges, the summary closure of footpaths over private land, the absence of cycle paths, are some of the most common concerns raised, all of which would go some way to address the general concern with the overwhelming dissatisfaction that is evidenced in the responses received.

Poor road surface, footpaths uneven and hazardous

Still many potholes and bumpy surfaces e.g. Rectory Road

79% of the residents expressed satisfaction with the current bus service that is available. Although a few comments referred to the absence of a railway station, most of the community seem to find the availability of trains from Basingstoke to be sufficient for their current needs.

The satisfaction with the availability of parking facilities in the area varies greatly, with the difficulties caused by the school runs being a major concern to most residents. The majority of comments raised by the 29% of respondents who expressed dissatisfaction with the parking available in public places were in some way related to the difficulties created during these periods. 86% of respondents are satisfied with the parking available at home, although a few comments were expressed with regard to “illegal” parking practices.

Overall pedestrians (69%) and cyclists (68%) are catered for, although the 30% level of dissatisfaction is a clear indication that this is another area of concern for the population.

Cycle paths would save lives and improve traffic flow

Current traffic flow very dangerous for cyclists

Speed limits not adhered to

Environment

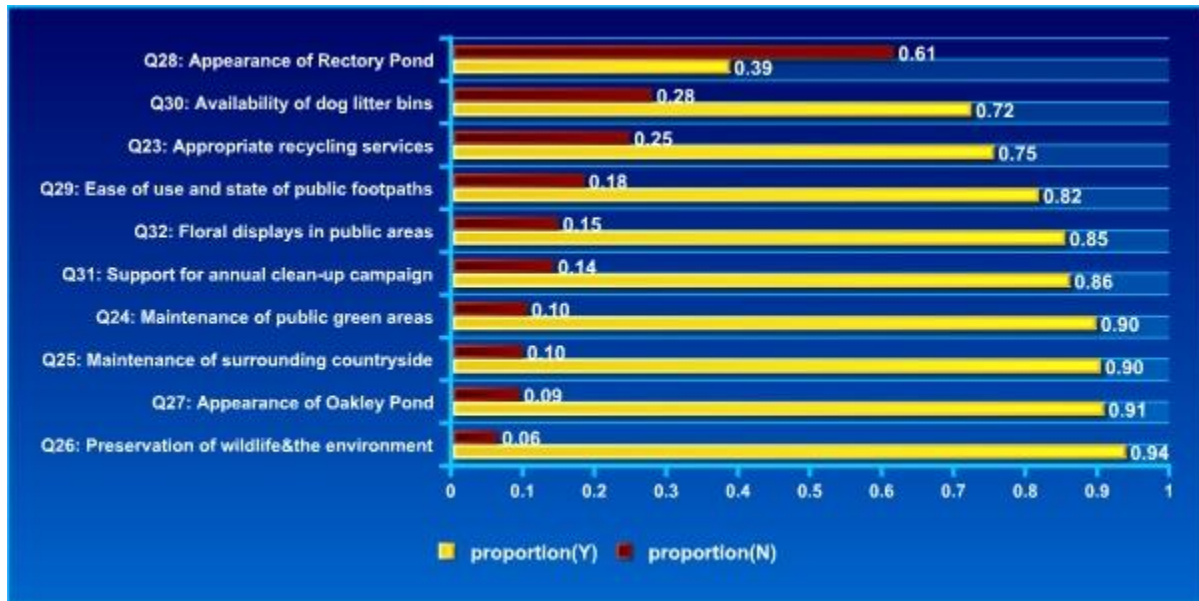
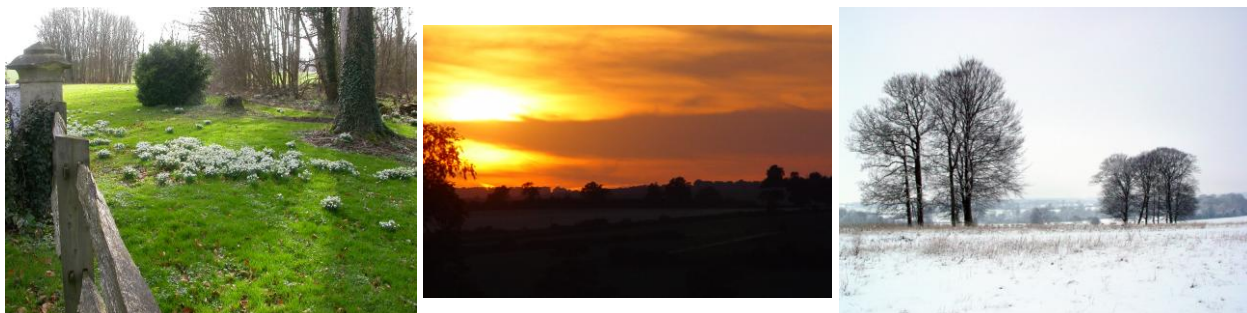


Figure 8 Distribution of responses for the Environment section

The bar chart presented in Figure 8 shows the level of satisfaction that exists in the community with various environmental aspects of the Parish. The local environment, both natural and man-made, provides the framework for the existence of the Parish, and is clearly important to the community, as is demonstrated by the 90% satisfaction expressed in questions about the maintenance of the surrounding environment, and the various comments collected throughout the consultation process, both from the adults and the children. Further evidence of this point is demonstrated by the overwhelming support (86%) for an annual clean-up campaign, the level of satisfaction with the maintenance activities carried out in public green areas (90%), and the vote of support in favour of a greater number of floral displays in public areas (85%).



With 94% of the respondents asserting their satisfaction with the preservation of wildlife and the environment, it is reasonable to conclude that the environmental group operating in the area is working to the expected standards. Of the two existing ponds, the appearance of Oakley pond passes with flying colours with a 91% vote of approval, whilst the Rectory Road pond is in obvious need of care as 61% of the respondents showed dissatisfaction with its current look. There were numerous comments with

suggestions of what should be done about it, most of which referred to the urgent need for a cleaning job and scheduling of an adequate maintenance programme.



- *Not environmentally friendly to drive to the recycling facilities at Beach Park*
- *Recycling near shops would help non-car owners*
- *Need more waste bins or less dogs*
- *Want glass collection to be made available as part of the local recycling services*

Areas of concern regarding environmental matters relate to the availability of recycling services (75%), the number, distribution and use of the dog litter bins (72%), and the ease of use and current state of the public footpaths in the area (82%). With regard to this last aspect, the most common comments included in the responses received referred to overgrown paths, inaccuracy of the maps that are available, and the need for more board maps.

Even though there is a reasonable level of satisfaction with the recycling services that are currently available, it is worth noting that a number of responses indicated the need for additional services such as kerbside glass recycling collection, and a battery recycling point.

Appendices: Questions

Q3 Are you satisfied with the variety of shops available in the Parish?	Q13 Do you believe that the flow and speed of traffic is adequately managed through the Parish?	Q23 Are you satisfied with the services currently available for recycling in the Parish?
Q4 Are you satisfied with the Post Office and Postal Services currently available in the Parish?	Q14 Are you satisfied with the level of street lighting in the area?	Q24 Are you satisfied with the way the public green areas are maintained in the Parish?
Q5 Are you satisfied with the eating/drinking establishments currently available in the Parish?	Q15 Is adequate parking available around your home?	Q25 Are you satisfied with the maintenance activities carried out in the surrounding countryside?
Q6 Are you satisfied with the provision and access to existing Health Care in the Parish?	Q16 Is adequate parking available in local public places?	Q26 Are you satisfied with the current activities carried out to preserve trees and wildlife areas in the Parish?
Q7 Are you satisfied with the current Crime prevention/Community Policing in the Parish?	Q17 Do you consider the Traffic signs around the Parish adequate?	Q27 Are you satisfied with the appearance and maintenance of Oakley village pond?
Q8 Are you satisfied with the Utility services (e.g. gas/ electricity/ water/ sewerage) provided for the Parish?	Q18 Do you consider pedestrians are adequately catered for around the Parish?	Q28 Are you satisfied with the appearance and maintenance of the Rectory Road pond?
Q9 Would you use a Village Market, as a seller/buyer if one were to be established to run periodically in the Parish?	Q19 Do you consider cyclists are adequately catered for around the Parish?	Q29 Are the countryside public footpaths clear and easy to use? (E.g. good maps available, clearly marked, unobstructed, etc)
Q10 Are you satisfied with the clubs/groups available for people of your age in the Parish?	Q20 Is access for commercial transport, such as delivery vehicles, adequate?	Q30 Do you think there are sufficient litter and dog waste bins in the Parish?
Q11 Are you satisfied with the current level of Broadband provision in your area?	Q21 Are you satisfied with the recent improvements undertaken at the Pack Lane / Fox Lane crossroads in Oakley?	Q31 Would you support an annual 'clean-up' campaign?
Q12 Does the current bus service for the Parish meet your needs?	Q22 Are you satisfied with the general maintenance of the roads and footpaths in the Parish?	Q32 Would you like to see more plants and flowers in key/central points around the Parish?

Table 1 List of questions in April 2010 survey